

Continuing population growth and rapid urbanization is putting pressure on modern living. Noise pollution therefore has increased significantly over time, threatening our quality of life. This has led to more stringent noise and vibration level standards in construction.

Established in 1951, CDM Stravitec's reputation is built on a passion for solving noise and vibration problems, a professional approach, technical excellence, and great customer service. Our slogan 'making your world a quieter place' is at the heart of our mission, bringing much needed tranquillity and well-being to our increasingly busy world. The company's ambition is to become the customers first choice as a supplier of engineered noise and vibration isolation solutions.

Quality and environment are an integral part of CDM Stravitec's corporate business principles. These principles, together with the four pillars of our strategic roadmap: (1) nurture customer engagement to make them brand ambassadors, (2) increase efficiency to allow further investments, (3) become a sustainable company to guarantee a long-term future, and (4) innovate to be ahead of competition, will guide our actions to deliver products and services that are safe, compliant, and preferred.

Clear quality and environment objectives, in accordance with the framework laid down within ISO 9001:2015 and 14001:2015 provide a fundamental basis for all our processes and activities. Our overarching objectives are:

- Regularly reviewing our quality management system to increase our quality level.
  - Cost of poor quality <0,5%.
  - Effectiveness of NC preventive measures >80%.
- Monitoring customer feedback to identify areas for improvement and making changes to enhance customer satisfaction.
  - Conduct two customer surveys / year.
  - Customer service level >95%.
- Providing regular training for all employees on our Quality & Environment policy and processes.
- Implementing processes to minimize waste, conserve resources, and reduce emissions.
  - Integrate the Lifecycle Design Strategy into the standard Design and Development Strategy.
  - Replace dangerous products by environmental friendly products where possible.
  - Minimizing environmental footprint.
- Engaging with suppliers and other stakeholders to encourage them to adopt environmental responsible practices.
  - Implement sustainable purchase policy.
- Participating in United Nations' development program on Sustainable Development Goals.

The Management and I commit to this policy and to meet its applicable requirements, its compliance obligations and environmental protection. We expect everyone within the CDM Stravitec organization to actively contribute to our policy and to strive for continuous improvement of the quality and environmental management system.

At CDM Stravitec, teamwork, engagement, ownership, and support by everyone are vital for achieving our objectives. This Policy Statement has been communicated to all CDM Stravitec employees who must comply with all its requirements and is available on the website. It is displayed in Head Office and each of the abroad offices and forms a part of new employee introduction training.

Signed by:

Date: 21/02/2023.

  
Laurence Carels  
Chief Executive Officer